

Documents up to 300 gr.

DHL EXPRESS ENVELOPE

| Weight (kg) | Rate |
|-------------|--------|
| 0.3 | €16.78 |

The following rates apply to both export and import shipments, Parcels and documents from 0.5 kg.

DHL DOMESTIC EXPRESS

| Weight (kg) | Rate |
|-------------|--------|
| 0.5 | €18.83 |
| 1.0 | €19.68 |
| 1.5 | €20.71 |
| 2.0 | €21.74 |
| 2.5 | €22.64 |
| 3.0 | €23.67 |
| 3.5 | €24.70 |
| 4.0 | €25.73 |
| 4.5 | €26.76 |
| 5.0 | €27.79 |
| 5.5 | €28.69 |
| 6.0 | €29.59 |
| 6.5 | €30.49 |
| 7.0 | €31.39 |
| 7.5 | €32.29 |
| 8.0 | €33.19 |
| 8.5 | €34.09 |
| 9.0 | €34.99 |
| 9.5 | €35.89 |
| 10.0 | €36.79 |
| 11.0 | €37.65 |
| 12.0 | €38.51 |
| 13.0 | €39.37 |
| 14.0 | €40.23 |
| 15.0 | €41.09 |
| 16.0 | €41.95 |
| 17.0 | €42.81 |
| 18.0 | €43.67 |
| 19.0 | €44.53 |
| 20.0 | €45.39 |
| 21.0 | €46.31 |
| 22.0 | €47.23 |
| 23.0 | €48.15 |
| 24.0 | €49.07 |
| 25.0 | €49.99 |
| 26.0 | €50.91 |
| 27.0 | €51.83 |
| 28.0 | €52.75 |
| 29.0 | €53.67 |
| 30.0 | €54.59 |
| 40.0 | €63.59 |
| 50.0 | €72.59 |
| 60.0 | €81.59 |
| 70.0 | €90.59 |

Rate per additional 0.5 kg from 10.1 kg.

DHL DOMESTIC EXPRESS

| Weight (kg) | Rate |
|-------------|-------|
| 10.1 - 20.0 | €0.43 |
| 20.1 - 30.1 | €0.46 |

Rate per additional 1 kg from 30.1 kg.

DHL DOMESTIC EXPRESS

| Weight (kg) | Rate |
|--------------|-------|
| 30.1 - 70.0 | €0.90 |
| 70.1 - 300.0 | €0.80 |
| > 300.1 | €0.90 |

For the premium DHL EXPRESS 9:00 service, please add 25 euro additional to the DHL WORLDWIDE rates.
 For the premium DHL EXPRESS 12:00 service, please add 5 euro additional to the DHL WORLDWIDE rates.



Documents up to 300 gr within the EU

Outside the EU

| Weight (kg) | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 | Zone 9 | Zone 10 | Zone 11 |
|-------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| 0.3 | € 38,13 | € 46,05 | € 47,04 | € 49,98 | € 54,29 | € 56,69 | € 57,21 | € 57,32 | € 62,72 | € 76,24 | € 84,56 |

DHL EXPRESS ENVELOPE shipments can only be sent in the dedicated DHL EXPRESS ENVELOPE packaging.

Please contact our customer service via 088 - 0552 000.

Zoning Time Definite en Day Definite services

| | | | | | | | |
|---------------------------|----|------------------------|----|-------------------------|----|----------------------------|----|
| AFGHANISTAN (AF) | 11 | DOMINICAN REP. (DO) | 11 | LIBERIA (LR) | 11 | SAN MARINO (SM) | 7 |
| ALBANIA (AL) | 7 | ECUADOR (EC) | 10 | LIBYA (LY) | 11 | SAO TOME AND PRINCIPE (ST) | 11 |
| ALGERIA (DZ) | 11 | EGYPT (EG) | 11 | LIECHTENSTEIN (LI) | 7 | SAUDI ARABIA (SA) | 10 |
| AMERICAN SAMOA (AS) | 11 | EL SALVADOR (SV) | 10 | LITHUANIA (LT) | 6 | SENEGAL (SN) | 11 |
| ANDORRA (AD) | 7 | ERITREA (ER) | 11 | LUXEMBOURG (LU) | 1 | SERBIA, REP. OF (RS) | 7 |
| ANGOLA (AO) | 11 | ESTONIA (EE) | 6 | MACAU (MO) | 9 | SEYCHELLES (SC) | 11 |
| ANGUILLA (AI) | 11 | ETHIOPIA (ET) | 11 | MADAGASCAR (MG) | 11 | SIERRA LEONE (SL) | 11 |
| ANTIGUA (AG) | 11 | FALKLAND ISLANDS (FK) | 10 | MALAWI (MW) | 11 | SINGAPORE (SG) | 9 |
| ARGENTINA (AR) | 10 | FAROE ISLANDS (FO) | 11 | MALAYSIA (MY) | 9 | SLOVAKIA (SK) | 6 |
| ARMENIA (AM) | 10 | FIJI (FJ) | 11 | MALDIVES (MV) | 9 | SLOVENIA (SI) | 6 |
| ARUBA (AW) | 9 | FINLAND (FI) | 6 | MALI (ML) | 11 | SOLOMON ISLANDS (SB) | 11 |
| AUSTRALIA (AU) | 9 | FRANCE (FR) | 2 | MALTA (MT) | 6 | SOMALIA (SO) | 11 |
| AUSTRIA (AT) | 5 | FRENCH GUYANA (GF) | 10 | MARIANA ISLANDS (MP) | 11 | SOMALILAND, REP OF (XS) | 11 |
| AZERBAIJAN (AZ) | 10 | GABON (GA) | 11 | MARSHALL ISLANDS (MH) | 11 | SOUTH AFRICA (ZA) | 10 |
| BAHAMAS (BS) | 11 | GAMBIA (GM) | 11 | MARTINIQUE (MQ) | 11 | SOUTH SUDAN (SS) | 11 |
| BAHRAIN (BH) | 9 | GEORGIA (GE) | 10 | MAURITANIA (MR) | 11 | SPAIN (ES) | 4 |
| BANGLADESH (BD) | 9 | GERMANY (DE) | 2 | MAURITIUS (MU) | 11 | SRI LANKA (LK) | 9 |
| BARBADOS (BB) | 11 | GHANA (GH) | 11 | MAYOTTE (YT) | 11 | ST. BARTHELEMY (XY) | 11 |
| BELARUS (BY) | 9 | GIBRALTAR (GI) | 7 | MEXICO (MX) | 8 | ST. EUSTATIUS (XE) | 9 |
| BELGIUM (BE) | 1 | GREECE (GR) | 6 | MICRONESIA (FM) | 11 | ST. KITTS (KN) | 11 |
| BELIZE (BZ) | 10 | GREENLAND (GL) | 11 | MOLDOVA, REP. OF (MD) | 9 | ST. LUCIA (LC) | 11 |
| BENIN (BJ) | 11 | GRENADA (GD) | 11 | MONACO (MC) | 2 | ST. MAARTEN (XM) | 9 |
| BERMUDA (BM) | 11 | GUADELOUPE (GP) | 11 | MONGOLIA (MN) | 11 | ST. VINCENT (VC) | 11 |
| BHUTAN (BT) | 11 | GUAM (GU) | 11 | MONTENEGRO, REP OF (ME) | 7 | SUDAN (SD) | 11 |
| BOLIVIA (BO) | 10 | GUATEMALA (GT) | 10 | MONTSERRAT (MS) | 11 | SURINAME (SR) | 10 |
| BONAIRE (XB) | 9 | GUERNSEY (GG) | 7 | MOROCCO (MA) | 11 | SWAZILAND (SZ) | 11 |
| BOSNIA & HERZEGOVINA (BA) | 7 | GUINEA REP. (GN) | 11 | MOZAMBIQUE (MZ) | 11 | SWEDEN (SE) | 5 |
| BOTSWANA (BW) | 11 | GUINEA-BISSAU (GW) | 11 | MYANMAR (MM) | 9 | SWITZERLAND (CH) | 7 |
| BRAZIL (BR) | 10 | GUINEA-EQUATORIAL (GQ) | 11 | NAMIBIA (NA) | 11 | SYRIA (SY) | 11 |
| BRUNEI (BN) | 11 | GUYANA (BRITISH) (GY) | 10 | NAURU, REP. OF (NR) | 11 | TAHITI (PF) | 11 |
| BULGARIA (BG) | 6 | HAITI (HT) | 11 | NEPAL (NP) | 11 | TAIWAN (TW) | 9 |
| BURKINA FASO (BF) | 11 | HONDURAS (HN) | 10 | NEVIS (XN) | 11 | TAJIKISTAN (TJ) | 11 |
| BURUNDI (BI) | 11 | HONG KONG (HK) | 9 | NEW CALEDONIA (NC) | 11 | TANZANIA (TZ) | 11 |
| CAMBODIA (KH) | 9 | HUNGARY (HU) | 6 | NEW ZEALAND (NZ) | 9 | THAILAND (TH) | 9 |
| CAMEROON (CM) | 11 | ICELAND (IS) | 7 | NICARAGUA (NI) | 10 | TIMOR LESTE (TL) | 11 |
| CANADA (CA) | 8 | INDIA (IN) | 9 | NIGER (NE) | 11 | TOGO (TG) | 11 |
| CANARY ISLANDS, THE (IC) | 7 | INDONESIA (ID) | 9 | NIGERIA (NG) | 11 | TONGA (TO) | 11 |
| CAPE VERDE (CV) | 11 | IRAN (IR) | 11 | NIUE (NU) | 11 | TRINIDAD AND TOBAGO (TT) | 11 |
| CAYMAN ISLANDS (KY) | 11 | IRAQ (IQ) | 11 | NORTH MACEDONIA (MK) | 7 | TUNISIA (TN) | 11 |
| CENTRAL AFRICAN REP(CF) | 11 | IRELAND, REP. OF (IE) | 5 | NORWAY (NO) | 7 | TURKEY (TR) | 7 |
| CHAD (TD) | 11 | ISRAEL (IL) | 7 | OMAN (OM) | 9 | TURKS & CAICOS (TC) | 11 |
| CHILE (CL) | 10 | ITALY (IT) | 4 | PAKISTAN (PK) | 9 | TURKMENISTAN (TM) | 10 |
| CHINA (CN) | 9 | JAMAICA (JM) | 11 | PALAU (PW) | 11 | TUVALU (TV) | 11 |
| COLOMBIA (CO) | 10 | JAPAN (JP) | 9 | PANAMA (PA) | 10 | USA* (US) | 8 |
| COMOROS (KM) | 11 | JERSEY (JE) | 7 | PAPUA NEW GUINEA (PG) | 11 | UGANDA (UG) | 11 |
| CONGO (CG) | 11 | JORDAN (JO) | 10 | PARAGUAY (PY) | 10 | UKRAINE (UA) | 9 |
| CONGO, DPR (CD) | 11 | KAZAKHSTAN (KZ) | 11 | PERU (PE) | 10 | UNITED ARAB EMIRATES(AE) | 9 |
| COOK ISLANDS (CK) | 11 | KENYA (KE) | 11 | PHILIPPINES, THE (PH) | 9 | UNITED KINGDOM (GB) | 3 |
| COSTA RICA (CR) | 10 | KIRIBATI (KI) | 11 | POLAND (PL) | 5 | URUGUAY (UY) | 10 |
| COTE D IVOIRE (CI) | 11 | KOREA, REP. OF (KR) | 9 | PORTUGAL (PT) | 4 | UZBEKISTAN (UZ) | 11 |
| CROATIA (HR) | 6 | KOREA, D.P.R OF (KP) | 11 | PUERTO RICO (PR) | 11 | VANUATU (VU) | 11 |
| CUBA (CU) | 11 | KOSOVO (KV) | 7 | QATAR (QA) | 10 | VATICAN CITY (VA) | 4 |
| CURACAO (XC) | 9 | KUWAIT (KW) | 9 | REUNION, ISLAND OF (RE) | 11 | VENEZUELA (VE) | 10 |
| CYPRUS (CY) | 6 | KYRGYZSTAN (KG) | 11 | ROMANIA (RO) | 6 | VIETNAM (VN) | 9 |
| CZECH REP., THE (CZ) | 5 | LAOS (LA) | 9 | RUSSIAN FEDERATION (RU) | 9 | VIRGIN ISLANDS-BRITIS(VG) | 11 |
| DENMARK (DK) | 5 | LATVIA (LV) | 6 | RWANDA (RW) | 11 | VIRGIN ISLANDS-US (VI) | 11 |
| DJIBOUTI (DJ) | 11 | LEBANON (LB) | 10 | SAINT HELENA (SH) | 11 | YEMEN, REP. OF (YE) | 11 |
| DOMINICA (DM) | 11 | LESOTHO (LS) | 11 | SAMOA (WS) | 11 | ZAMBIA (ZM) | 11 |
| | | | | | | ZIMBABWE (ZW) | 11 |

| Optional Services | Description | Rates | DHL EXPRESS 9:00 | DHL EXPRESS 12:00 | DHL EXPRESS WORLDWIDE | DHL DOMESTIC EXPRESS 9:00 | DHL DOMESTIC EXPRESS 12:00 | DHL DOMESTIC EXPRESS | DHL EXPRESS ENVELOPE | DHL ECONOMY SELECT |
|-----------------------------|--|---|------------------|-------------------|-----------------------|---------------------------|----------------------------|----------------------|----------------------|--------------------|
| Payment and Billing Options | - Duties Taxes Paid. By default, DHL charges duties and taxes to the receiver. This service enables the shipper to pay these and will be billed on the account as specified on the waybill. | € 18.00 per shipment | • | • | • | | | | | • |
| | - Neutral Delivery. The value of the goods are kept confidential from the Receiver; while the importer of record at destination (not the Receiver) is billed for the duties and taxes. | € 18.00 per shipment | • | • | • | | | | | • |
| | - Disbursement. The use of DHL's credit or cash to fund the clearance, duty and tax charges related to a shipment/piece, instead of the receiver using his own bond or credit line. | 2% of funds advanced with minimum charge of € 14.50 | • | • | • | | | | | • |
| | - Change of Billing. At shipper's request, a change in billing by crediting one invoice and the re-invoicing of the same amount to a different account number than the one marked on the waybill. | € 30.00 per invoice | • | • | • | • | • | • | • | • |
| Shipment Insurance | An agreed premium for providing compensation of the customer covering the amount necessary to repair or replace a shipment in the event of physical loss or damage. | 1% of value with minimum charge of € 10.00 | • | • | • | • | • | • | • | • |
| Extended Liability | Extended liability will provide you with additional peace of mind and financial protection of €400 (including transport charges) for your document shipment in case of loss or damage. | € 4.00 per shipment | • | • | • | • | • | • | • | |
| Non-standard Pick up | Pick up of your shipment outside the regular DHL pick up process within a normal working day. E.g. early pick up prior to the standard pick up time or a late pick up. | € 20.00 per shipment | • | • | • | | | • | | • |
| Saturday Delivery | DHL Express offers Saturday delivery services to key cities in more than 70 Countries. To check availability, please contact our Customer Service team. | € 0.45 per kg, with a minimum of € 30.00 per shipment | | | • | | | • | • | |
| Saturday Pick up | Pickup of your shipment on a Saturday. | € 0.45 per kg, with a minimum of € 20.00 per shipment | • | • | • | • | • | • | • | |

All rates are in Euros, excluding VAT, fuel surcharge and other surcharges, where applicable. All information subject to printing errors and price changes. DHL Express is constantly working to improve its services. If you have an inquiry, please contact our customer service via 088 - 0552 000. This is the overview of value added services and surcharges at the time of issue. Please refer to dhlexpress.nl for the most recent version. Prices valid till 31-12-2020.

| Optional Services | Description | Rates | DHL EXPRESS 9:00 | DHL EXPRESS 12:00 | DHL EXPRESS WORLDWIDE | DHL DOMESTIC EXPRESS 9:00 | DHL DOMESTIC EXPRESS 12:00 | DHL DOMESTIC EXPRESS | DHL EXPRESS ENVELOPE | DHL ECONOMY SELECT |
|-------------------|--|-----------------------|------------------|-------------------|-----------------------|---------------------------|----------------------------|----------------------|----------------------|--------------------|
| Customs Services | For all circumstances where more is required than the standard clearance procedure, DHL Express offers additional clearance services. | | | | | | | | | |
| | - Multiline Entry. The clearance of a shipment /piece with multiple commodities or multiple origins for the same commodity. Fees apply when a shipment has 5 or more lines for entry. | € 7.50 per line | • | • | • | | | | | • |
| | - Clearance Authorization. Contacting the designated Importers who have specifically requested contact prior to customs clearance of the shipment. Using 'Clearance Authorization' in combination with 'Bonded Transit' or any other applicable surcharges means that both fees will be charged. | € 38.00 per shipment | • | • | • | | | | | • |
| | - Bonded Transit. Transit of a shipment under customs bond arise when delivering ship spares to a foreign ship at anchor, aircraft parts to an aircraft on ground, or from/to any Free Trade Zone/Bonded Warehouse or designated third party broker. Using 'Bonded Transit' in combination with 'Clearance Authorization' means that both fees will be charged. | € 48.00 per shipment | • | • | • | | | | | • |
| | - Bonded Storage. Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect three calendar days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer. | € 28.00 per shipment | • | • | • | | | | | • |
| | - Broker Notification. At importers request, DHL will provide the paperwork to the customers designated broker to perform the import clearance and resume the delivery once the clearance is completed. Depending on the duration, 'Bonded Storage' fee can be charged as well. | € 76.00 per shipment | • | • | • | | | | | • |
| | - Other Government Agency. At importers request, DHL may arrange and prepare related paperwork for any bio, health, phytosanitary, veterinary, quarantine, CITES or similar control procedures required by a regulatory authority, to facilitate the clearance of a shipment into a country or Customs Union. The agency charges will subsequently be invoiced to the importer. | € 400.00 per shipment | | | • | | | | | • |
| | - Preferential Origin. At request, the preparation of a Certificate of Origin or other similar by DHL to certify the goods in a particular export shipment have been produced or manufactured in a particular country allowing preferential rates of duty to be claimed at destination. Examples are EUR1, ATR1. | € 10.00 per shipment | | | • | | | | | • |

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|-------------------------------|---|--|------------------|-------------------|-----------------------|---------------------------|----------------------------|----------------------|----------------------|--------------------|---|
| Continuation Customs Services | - Clearance Data Modification. DHL may add or modify data declared to customs authorities for clearance purposes such as declared values, classification of the goods, and importer details, based on documentary evidence gathered from or confirmed by the importer or exporter and only upon request by customs authorities or at the request of the importer/exporter. | € 50.00 per shipment | • | • | • | | | | | • | |
| | - Permits and Licenses. When requested by the Shipper or Receiver, or when required by Customs, DHL applies a charge for the preparation and submission of any entry necessary to clear Customs, or for the preparation of the necessary import paperwork to obtain a missing regulatory permit or license to authorize the import of certain goods. | € 50.00 per shipment | | | • | | | | | | • |
| | - Temporary Import or Export. When requested by the Shipper, DHL can prepare the merchandise or goods for their temporary import and later export. Goods will be returned to the Shipper afterwards. | € 40.00 per shipment | | | • | | | | | | • |
| | - Personal Effects. DHL can handle shipments containing personal belongings. Charges apply when Customs require that these goods are manually cleared with unique paperwork requirements, most typically when the shipment has to be cleared as personal luggage. | € 40.00 per shipment | | | • | | | | | | • |
| Proof of Delivery (POD) | The proof of delivery for your shipment can be requested via www.dhlexpress.nl or via the DHL ProView track and trace application. | Free of charge | • | • | • | • | • | • | • | | |
| | | € 10.00 per shipment | | | | | | | | • | |
| Packaging | - DHL Express packaging for shipments up to 10kg, i.e. envelopes, small boxes, tubes and flyers. | Free of charge via dhlexpress.nl | • | • | • | • | • | • | • | • | |
| | - DHL Express packaging for shipments above 10kg. | Starting from € 3.00 per piece | • | • | • | • | • | • | • | • | |
| GOGREEN Climate Neutral | - GoGreen Climate Neutral. Climate-neutral service comprising calculation of CO2-emissions on a shipment level. GOGREEN Climate Neutral standard included in DHL EXPRESS ENVELOPE | International € 0.10/kg Domestic € 0.02/kg Minimum charge of € 0.10 per shipment | • | • | • | • | • | • | • | • | |
| | - DHL Express 'GOGREEN'-carbon reporting service. Providing you with the CO2-emissions of your DHL Express shipments. These report are compliant with the GHG Protocol for Products Standard and EN 16258 and include other greenhouse gas emissions and so called upstream emissions from the production and transport of energy and fuels needed for our logistics services. | Rates available upon request. Please ask your DHL Express commercial contact. | • | • | • | • | • | • | • | • | |

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| Surcharges | Description | Rates | DHL EXPRESS 9:00 | DHL EXPRESS 12:00 | DHL EXPRESS WORLDWIDE | DHL DOMESTIC EXPRESS 9:00 | DHL DOMESTIC EXPRESS 12:00 | DHL DOMESTIC EXPRESS | DHL EXPRESS ENVELOPE | DHL ECONOMY SELECT | |
|--|--|---|------------------|-------------------|-----------------------|---------------------------|----------------------------|----------------------|----------------------|--------------------|---|
| Address correction | Incorrect delivery address is given and the delivery cannot be fulfilled, DHL places the shipment temporarily on hold until the address problem has been resolved and delivery can take place. | € 10.00 per shipment | • | • | • | • | • | • | • | • | |
| Advance Payment | Using DHL's credit to fund the clearance, duty and tax charges applicable for non-accountholders. Receivers are requested to pay these costs in advance, prior to the delivery. | 2% of funds advanced with minimum charge of € 14.50 | • | • | • | | | | | • | |
| Brexit Adjustment | DHL Express will apply a nominal surcharge to all shipments between any EU member state and the United Kingdom, due to additional Customs and handling processes required by law following the UK's withdrawal from the European Customs Union. The exact charge will be confirmed once more information is available regarding the Brexit scenario. For more information please consult our Brexit page: www.dhlexpress.nl/en/brexit | TBD | • | • | • | | | | | • | |
| Dangerous Goods | - Dangerous Goods. Handling and transport of substances classified as fully regulated in accordance with the IATA Dangerous Goods Regulations, either on DHL air express network. | € 80.00 per shipment | | | • | | | • | | • | |
| | - Excepted Quantity. Handling and transport of substances and commodities classified as Excepted Quantities in accordance with the IATA Dangerous Goods Regulations. | € 5.00 per shipment | | | • | | | • | | • | |
| | - Limited quantities. The ground handling and transportation of substances and commodities classified as Limited Quantities to the limits of ADR that are restricted from air transportation. | € 20.00 per shipment | | | | • | • | • | | • | |
| | - Dry-Ice UN1845. The provision of special handling and expertise to handle a shipment in accordance with dry ice regulations. | € 10.00 per shipment | | | • | | | • | | | |
| | - Lithium Ion. / Lithium Metal. Handling and transport of shipments containing Lithium Ion or Lithium Metal batteries Section II, compliant with the appropriate IATA Packing Instructions*. DHL does not accept recalled or defective Lithium batteries under any condition in the DHL air expressnetwork. | | | | | | | | | | |
| | *IATA Packing Instructions Section II - PI967, PI970 - PI966, PI969 | No charge € 5.00 per shipment | • | • | • | • | • | • | • | • | • |
| | - Lithium Ion. / Lithium Metal. Handling and transport of shipments containing Lithium Ion or Lithium Metal batteries Section II, compliant with the appropriate IATA Packing Instructions*. DHL does not accept recalled or defective Lithium batteries under any condition in the DHL air expressnetwork. | | | | | | | | | | |
| *IATA Packing Instructions Section I, II - PI965 | € 80.00 per shipment | • | • | • | • | • | • | • | • | • | |
| - Consumer Goods ID8000. A surcharge for shipments containing consumer goods such as perfumes, aftershaves, aerosols, nail varnish and prescription medicines covered by the IATA ID8000 section and packed in a form intended for retail sale and private individuals. | € 20.00 per shipment | | | • | | | | • | | | |

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| Surcharges | Description | Rates | DHL EXPRESS 9:00 | DHL EXPRESS 12:00 | DHL EXPRESS WORLDWIDE | DHL DOMESTIC EXPRESS 9:00 | DHL DOMESTIC EXPRESS 12:00 | DHL DOMESTIC EXPRESS | DHL EXPRESS ENVELOPE | DHL ECONOMY SELECT |
|------------------------|--|---|------------------|-------------------|-----------------------|---------------------------|----------------------------|----------------------|----------------------|--------------------|
| Data Entry | A surcharge applies for each shipment consigned with non-electronic, paper based manual house waybills. Electronic shipping documentation incurs no additional charges. | € 10.00 per shipment | • | • | • | • | • | • | • | • |
| Hard copy invoice | If the shipper requests a hard copy invoice instead of electronic invoicing (DHL MyBill). | € 3.00 per invoice | • | • | • | • | • | • | • | • |
| Fuel Surcharge | The fuel surcharge is based on monthly average spot prices for Kerosene/jet fuel (US gulf coast). Determined monthly and available at: dhlexpress.nl | % of transportation charge and the following value add services and surcharges: | • | • | • | • | • | • | • | • |
| | Based on the most suitable national measure of diesel prices. The surcharge is linked to the consumer price in local currency of diesel fuel inclusive of duties and taxes. Within Europe this is measured by the European Commission Directorate General for Energy and Transport and published in the Oil Bulletin. Determined monthly and available at: dhlexpress.nl | Special Pick-up/delivery charges (b.v. Saturday Delivery, Holiday Pick-up, Early Pick-up) - Elevated Risk - Remote Area surcharge - Express 9:00, 12:00, 10:30 premiums - Over Weight Piece - Over Sized Piece - Non Stackable Pallet | | | | | | | | • |
| Non Standard Shipments | - Non Stackable pallet. A fixed surcharge is applied to every pallet in a shipment that cannot be stacked, either on request or by nature of the shape, content or packaging of the goods on the pallet. The Non-Stackable Pallet surcharge applies to domestic and international shipments. | € 150.00 per pallet piece | | | • | | | • | | • |
| | - Oversize Piece (weight). A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg. | € 80.00 per (pallet) piece | | | • | | | • | | • |
| | - Oversize Piece (dimension). A fixed surcharge to every item in excess of 120cm. | € 80.00 per (pallet) piece | | | • | | | • | | • |
| Remote Areas | - Remote Areas. Delivery or pickup in a remote area that are difficult to serve; or a suburb/town that is distant, inaccessible or infrequently served. | € 0.45 per kg, with a minimum of € 20.00 per shipment | • | • | • | | | | • | • |
| | - Remote Area Delivery Domestic. A surcharge for a delivery in a remote area within a country (domestic). | € 0.25 per kg, with a minimum of € 10.00 per shipment | | | | • | • | • | • | |

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| Surcharges | Description | Rates | DHL EXPRESS 9:00 | DHL EXPRESS 12:00 | DHL EXPRESS WORLDWIDE | DHL DOMESTIC EXPRESS 9:00 | DHL DOMESTIC EXPRESS 12:00 | DHL DOMESTIC EXPRESS | DHL EXPRESS ENVELOPE | DHL ECONOMY SELECT |
|-------------------|---|----------------------|------------------|-------------------|-----------------------|---------------------------|----------------------------|----------------------|----------------------|--------------------|
| Security Services | - Elevated Risk. Shipping to a DHL destination operating at elevated risk due to continuous state of war, civil unrest, or threats from terrorism. Check on www.dhl.nl for affected destination countries. If applicable, Exporter Validation can be charged in combination with Elevated Risk. | € 20.00 per shipment | • | • | • | | | | • | |
| | - Restricted Destination. Shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council. Check dhlexpress.nl for affected destination countries. | € 30.00 per shipment | • | • | • | | | | • | |
| | - Exporter Validation. Shipping to a destination country or entity that is subject to trade restrictions imposed by national legislation such as the European Union (EU-EEAS) or the USA (US-OFAC). The surcharge Exporter Validation will not be charged in case Restricted Destination is applicable. Check dhlexpress.nl for affected destination countries. | € 30.00 per shipment | • | • | • | | | | • | |

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