



DHL EXPRESS

SERVICE & RATE GUIDE 2022

NETHERLANDS



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CONNECTING YOUR WORLD



Operating in
220+ countries and territories worldwide

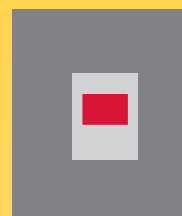
280+ aircraft



3,200+
facilities

2,200+
flights per day

370+
TAPA* certifications



By the year 2050, Deutsche Post DHL Group aims to achieve net zero emissions logistics

MISSION 2050
ZERO EMISSIONS
GOGREEN

484 million+
shipments per year

37,700+
vehicles



111,000
employees

100,000+
Service Points

Figures are global and are approximate as of the end of 2020
*TAPA = Transported Asset Protection Association

DEAR CUSTOMER

Welcome to the 2022 Service and Rate Guide! Use this guide to learn how DHL Express products, services and tools can meet your logistics needs. DHL Express is the global market leader and a specialist in Time Definite International (TDI) shipping and courier delivery. We have been building and continuously improving for over 50 years through our team of 111,000 Certified International Specialists, helping more than 2.7 million customers globally.

The Can Do attitude of our International Specialists has been tested like never before by COVID-19 and its impact on a global economy that is underpinned by complex international supply chains. We are honored to say DHL Express is playing a part to deliver vaccines by seamlessly managing and executing multiple supply chains without cold chain interruptions or security incidents; together with our other group business units, DHL has safely delivered **over 1 billion COVID-19 vaccine doses to over 160 countries since December 2020**, thus playing a key role in the global vaccination roll-out. Across our parent company DPDHL, we are doing everything we can to stabilise our customers' supply chains and ensure business continuity: read about this in our white paper on [Pandemic Resilience](#).

At the same time, we look to the future which we see as bright. Four key themes inform our Strategy 2025, that we believe will impact our customers. First, **globalization** will remain a key trend and logistics its key enabler. The COVID-19 crisis has shown how indispensable international connections are for the global economy and people's livelihoods. Second, **online trade** is growing faster than ever before, in both the B2C and B2B sectors. Our white paper '[The Ultimate B2B E-commerce Guide: Tradition is out. Digital is in.](#)' shows that by 2025, 80% of all B2B sales interactions between suppliers and professional buyers will take place on digital channels. Third, **digitalization** is transforming how consumers and industries embrace new technologies. At DHL Express we provide our customers with state-of-the-art shipping tools – find out more on page [15](#) and visit [MyDHL+](#). Fourth, **sustainability and Environmental, Social and Governance strategy (ESG)** considerations are embedded in DHL Express. Learn about what we are doing in this area on page [4](#) and on our [Sustainability portal](#).

As your Logistics Partner of Choice, in 2021 we invested more than €1 billion globally to enhance our infrastructure and network. In the Netherlands in particular, we have expanded our facilities at Schiphol, in Nieuw-Vennep and Eindhoven. These investments enhance our service and therefore our customers' global connectedness.

We look forward to actively supporting you in making your business successful. Please reach out to us on [MyDHL+](#), by calling Customer Service on 088 - 055 2000 or reach me directly through [Straight To The Top](#).

Sincerely,

Ronald Leunisse
Country Manager
DHL Express Netherlands



SUSTAINABILITY

OUR SUSTAINABILITY ROADMAP

Everything we do is to serve one purpose: **Connecting people, improving lives.** To fulfil this purpose we need to make every dimension of our business sustainable, and we have clear ambitions in these focus areas:



Clean operations for climate protection

- Green last mile and line-haul
- Leader in sustainable aviation
- Carbon neutral buildings by default
- Most comprehensive portfolio of green products



Great company to work for all

- Attract and retain the best talent
- Strong 'Safety First' culture
- Diverse and inclusive workplace



Highly trusted company

- Compliance as an integral part of daily business
- Effective governance set-up across our organization
- Like-minded and compliant suppliers and partners

Click [here](#) for more about Sustainability at DPDHL and case studies



OUR KEY TARGETS FOR 2030



Reduction in our greenhouse gas emissions to under 29 million tonnes by 2030



Investment in green technologies by 2030



Commitment to Science-Based Targets initiatives

OUR CLIMATE PROTECTION COMMITMENTS

We are committed to offering the most comprehensive portfolio of green products and solutions in the industry. We believe that together with our customers, we can create a significant positive impact on our environment. We will invest €7 billion by 2030 in clean operations.

1. Green last-mile and line-haul

We are decarbonizing logistics services by using sustainable aviation fuels, energy and low carbon technologies.



Electrify 60% of last-mile delivery vehicles and increase share of sustainable fuels in line haul to more than 30% by 2030.

2. Leader in sustainable aviation

We are supporting and investing in the latest technologies, both for our own operations and for reducing the emissions footprint for our customers.



Support innovative technologies and foster green product offerings.

3. Carbon neutral buildings

We aim to leverage the latest green technologies to have carbon neutral buildings across our businesses worldwide.



Design 100% of all new buildings to be carbon neutral.

4. Green product portfolio

We are helping our customers to reduce emissions in every part of the logistics value chain and achieve their sustainability targets.



Offer green alternatives for 100% of all core products and solutions.

Click [here](#) to find out how to benefit from our green products

SERVICE OFFERING

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Customs Services

Our core services are time definite and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

EXPORT SERVICES

DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 1,000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day. DHL Express 12:00 offers a money-back guarantee* and allows for pieces up to 70kg and shipments up to 300kg.

DHL Express 9:00 (10:30 to the USA)

Our premium Express service offers a delivery before 9:00 (10:30 to the USA) to destinations that guarantee either a next or second business day delivery. DHL Express 9:00 is offered to the majority of business centers in Europe, the Middle East, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee* and is suitable for pieces up to 30kg and shipments up to 300kg.

DHL Economy Select

DHL Economy Select is the ideal choice for less urgent shipments, with door-to-door delivery throughout Europe within a defined number of business days.

Our international services at a glance

	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00 (10:30 to the USA)	DHL Economy Select
Service description	Delivery by the end of the next possible business day	Delivery before 12 noon on the next possible business day	Delivery before 9:00 (10:30 to the USA) on the next possible business day	Delivery within a defined number of business days
Money-back guarantee	No	Yes*	Yes*	No
Countries and territories covered	More than 220	89	38	30
Delivery attempts	2	2	2	2
Maximum piece weight (not on pallet)	70kg	70kg	30kg	70kg
Maximum pieces per shipment	–	10	10	–
Maximum piece dimensions (L x W x H)**	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm
Maximum pallet weight	300kg	Pallets not accepted	Pallets not accepted	1,000kg
Maximum shipment weight	1,000kg	300kg	300kg	1,000kg
Maximum pallet dimensions (L x W x H)	300 x 200 x 160cm	Pallets not accepted	Pallets not accepted	300 x 200 x 180cm

*Additional terms and conditions apply – see mydhl.express.dhl for details.

**A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.

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IMPORT SERVICES

With our DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to other destinations as well. We call this a third country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 12:00 and DHL Express 9:00 services are available for import as well as our DHL Economy Select Import service for less urgent shipments throughout Europe. You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

DOMESTIC SERVICES

If you want to ship documents or goods within your own country, we can offer our Time Definite Domestic products with delivery time guarantees of 12:00, 9:00 or the end of the next possible business day.

DHL EXPRESS ENVELOPE

Our DHL Express Envelope service provides door-to-door international delivery of lightweight document shipments by the end of the next possible business day. It also offers you carbon neutral shipping at no extra charge.

- Up to 300g
- Global coverage
- Document shipments only
- Packaging envelope included
- GoGreen Climate Neutral service



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POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

Discover and grow

Visit discover.dhl.com to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as 'The Ultimate B2B E-Commerce Guide', customer and trend research and market intelligence tools can enable you to better understand your customers and their shipping requirements to take the next step in your e-commerce journey.



We help our customers go global with ease and speed to maximize the enormous potential of international e-commerce.

International e-commerce

The explosion in online shopping extends across borders, and this trend looks set to continue. DHL supports our customers' international growth with:

- Global reach
- Express delivery options
- Flexible delivery options for receivers (see 'On Demand Delivery' below)
- Duty billing options and customs expertise
- Consultative advice for our customers on how to increase sales and grow cross-border

Fast, flexible and easy

Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give your business a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.

ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.

Designed to enhance the online shopper's experience, the service is available globally, meaning consistent service standards and a harmonized user experience.



Scheduled delivery



Signature release/
leave your signature



Leave with neighbor
or concierge



Collect from
Service Point



Alternative address



Vacation hold

ondemand.dhl.com

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OPTIONAL SERVICES

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DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping.

Dedicated Pickup

If your business needs a dedicated vehicle to collect unusual shipments, or a pickup outside normal business hours, we can arrange this.

Shipment Preparation

This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the entire process of waybill preparation, content selection, labelling and packaging, then sends the shipments to the designated domestic or international addresses.

Saturday Delivery

We offer Saturday delivery services to key cities in more than 70 countries.

Shipment Insurance

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss.

Extended Liability

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.

Direct Signature

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the

consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

Printed Invoice

This service is for customers who require a paper invoice where e-billing is the agreed standard. This service provides flexibility for a different invoicing method than what is already agreed.

Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option via [On Demand Delivery](#).

GoGreen Climate Neutral

This service is for customers who need a reliable method to calculate their annual carbon emissions at a shipment level and subsequently offset these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the Société Générale de Surveillance (SGS). DHL can also provide reports for either a high level estimate or a detailed carbon footprint.

Change of Billing

This applies when a customer requests a change of defined billing information on an already issued invoice, and which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

Neutral Delivery

This service allows for the delivery of non-document shipments, without any value of the product being shared or exposed to the receiver, since the commercial invoice is removed prior to delivery.

DUTY BILLING SERVICES

Duty Tax Paid

At the customer's request, DHL clears the shipment at destination and arranges for the applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at origin or third country, rather than the receiver of the shipment being billed at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were paid.

Duty Tax Importer

At the customer's request, DHL clears the shipment at destination and arranges for any applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were advanced.

Duty Tax Receiver

This service covers any import of a non-document shipment for which DHL has used its own credit line with Customs to advance or guarantee the payment of duties, taxes or regulatory charges on behalf of importers and consumers with whom DHL has no contract. An extra charge based on a minimum rate or a percentage of the fiscal charges that were advanced or guaranteed is billed to the duty tax payer.

For a full list of optional services, please visit mydhl.express.dhl.

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SURCHARGES

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In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

Fuel Surcharge

This variable surcharge is applied to the weight charge of each shipment and any transportation related surcharges. It is derived from publicly available fuel oil indices that are also shown on the DHL Express website at mydhl.express.dhl. The charge is calibrated every month to the oil price that was current two months prior to the billing month. The Fuel Surcharge applies to domestic and international shipments.

Remote Area

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve. The Remote Area surcharge applies to domestic and international shipments.

Overweight Piece

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg. The Overweight Piece surcharge applies to domestic and international shipments.

Oversize Piece

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm. The Oversize Piece surcharge applies to domestic and international shipments.

Non-Stackable Pallet

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge applies to domestic and international shipments and does not apply to pieces below 30kg.

Dangerous Goods

DHL can carry acceptable quantities of dangerous goods or hazardous materials. Packages containing dangerous goods materials will be assessed and a service charge will be applied accordingly. Additional charges may also apply.

Lithium Batteries

A surcharge may apply per shipment when the handling and transportation of shipments involves Lithium Ion or Lithium

Metal batteries compliant with the appropriate IATA Packing Instructions 966, 967, 969 and 970, Section II.

Excepted Quantities

This fixed surcharge is applied per shipment when the handling and transportation of shipments involves substances and commodities that are in Excepted Quantities in compliance with IATA Dangerous Goods Regulations.

Limited Quantities

A surcharge is applied per shipment when the ground handling and transportation of shipments involves substances and commodities that are in Limited Quantities in compliance with ADR regulations and which are restricted from air transportation. Such dangerous goods are restricted to no more than 30kg per piece and are accepted from approved shippers only.

Dry Ice (UN1845)

A service charge will be applied for the handling and transportation of Dry Ice UN1845, which is used as a freezing agent for non-dangerous goods.

Address Correction

This fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address. This surcharge applies to domestic and international shipments.

Data Entry

This fixed surcharge applies for each shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges.

Security Charges

Additional surcharges may apply when shipping from or to a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (**Elevated Risk**), and/or when shipping from or to a destination country that is subject to trade restrictions imposed by the UN Security Council (**Restricted Destination**) or by the European Union (**Exporter Validation**).

Emergency Situation

This surcharge applies in exceptional cases when DHL is required to recover costs associated with temporary emergency situations beyond DHL's control which could not be reasonably anticipated at the commencement of an agreement.

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DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our online tool (tas.dhl.com) we provide essential customs information to help you prepare your shipments.

Broker Notification

At the importer's request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.

Clearance Authorization

When the importer of the shipment has specifically requested contact before the customs clearance process begins, DHL will intercept the shipment and contact the Importer for clearance authorization or further instructions. This often helps to ensure that all clearance paperwork is complete and correct.

Bonded Storage

Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect three calendar days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.

Bonded Transit

A bonded shipment occurs when DHL is requested to move non-document foreign-origin goods to a location other than the regular DHL gateway at destination. Bonded Transit is normally operated within a country or customs union, and is necessary prior to final clearance by the importer or designated broker. Bonded Transit applies to both export and import shipments whenever DHL is required to open, manage or report any form of transfer under bond using our own guarantee.

Multiline Entry

A service charge will be assessed for multiline item entries with more than five lines. An example would be – one shipment with multiple products or multiple invoices. All products require identification and must be classified under separate harmonized tariff numbers.



For a full list of customs charges, please visit mydhl.express.dhl.

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PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

1 Shipment weight

- Please weigh and measure your shipment.
- If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5,000 for each piece in the shipment.
- Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

2 Documentation required: waybill

- All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery.
- Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

3 Documentation required: invoice

- A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable.
- A commercial invoice is used when goods are part of a commercial transaction or intended for resale.
- A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).





IMPORTING TO EU MEMBER COUNTRIES?

From July 1st 2021, all commercial goods imported into the European Union are subject to VAT and will require formal customs declaration, in a change to previous regulations. This affects all shippers to and receivers from the EU.

Let us help you understand and handle these changes, and avoid delays and fines from customs authorities.

Find out more on our [EU customs knowledge portal](#).

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PREPARING YOUR SHIPMENT INVOICE

Your invoice will require the following details:

1. BANK DETAILS

These are the bank details that will be used for the transaction between the seller and buyer. These details are not required for non-commercial/proforma invoices.

2. DESCRIPTION

Generic or broad descriptions are no longer permitted and are likely to cause delays. Descriptions should include the items, how many there are, what they are made of, and what they will be used for. Describing items as 'samples', 'parts' or 'electronics' is not acceptable for customs classification, safety and security reasons. Instead of 'electronics', for example, use a description such as 'television'.

3. COMMODITY CODE

This is the product identification code used by the exporting country to classify the goods to be exported. It assists clearance and avoids delays.

4. COUNTRY OF MANUFACTURE/ORIGIN

This relates to the place of manufacture, not the country of export. If items are manufactured in more than one country, please list the origins.

5. TOTAL DECLARED VALUE

This is the total value of the transaction for customs purposes based on the Incoterm selected. The total declared value should include freight and insurance charges if the seller is responsible for these two elements.

6. TYPE OF EXPORT

The options are: (1) Permanent; (2) Temporary; and (3) Repair & Return.

7. INCOTERM

Insert the Incoterm that best describes the terms of the transaction. For example, DAP (Delivered At Place).

8. REASON FOR EXPORT

This could be: For Sale; For Repair; After Repair; Gift; Sample; Personal Use Not For Resale; Replacement; Intercompany Transfer; or Personal Effects.

Commercial invoice						
Bank details				Exporter		
1.				Tax ID/VAT number		
Importer (bill to)				Date		
				Waybill number		
				Invoice number		
				Exporter code		
				Receiver if different from Importer		
				Tax ID/VAT number		
				Shipment reference		
Full description of goods	Commodity code	Item quantity	Unit value [Currency]	Subtotal value [Currency]	Net weight	Country of manufacture/origin
2.	3.					4.
Freight						
Insurance						
Total declared value/currency				Total net weight/kg(s)		
5.						
Total pieces				Total gross weight/kg(s)		
6. Type of export						
7. Incoterms						
8. Reason for export						
I/We hereby certify that the information contained in this invoice is true and correct and that the contents of the shipments are as stated above.						
Position in company				Signature		
				Company stamp		



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PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix a waybill to each piece in your shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place a waybill on the top or side of each piece in your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes

For more information please refer to the Packing Guide available on mydhl.express.dhl.

Prohibited and Restricted Commodities

Prohibited Items

The following items will NOT be accepted for carriage by DHL. This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country of destination. DHL may at its sole discretion refuse to carry other items not listed below.

- Bullion (of any precious metal)
- Cannabis or its derivatives intended for recreational or medicinal use
- Cash (legal tender – bank notes, currency notes and coins)
- Complete firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Human remains or ashes in any form
- Hunting (animal) trophies, animal parts such as ivory and shark's fin, animal remains or ashes, or animal by-products and derived products not intended for human consumption, prohibited for movement by the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) and/or local law
- Illegal goods, such as counterfeit goods and narcotics
- Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)
- Loose lithium metal batteries under IATA PI968 section II
- Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)



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Restricted Items

The following items will NOT be accepted for carriage unless otherwise agreed to by DHL. To obtain such agreement a business case will need to be conducted by DHL and the items approved for carriage will be recorded in writing with the customer.

- Air guns, tasers, imitation or replica firearms, firearm parts and replica ammunition (includes rifle butts, trigger mechanisms, screws/bolts etc which are manufactured for the sole purpose of creating a functional firearm)
- Antiques and works of art with a shipment value in excess of €500,000
- Banderols/Tax stickers with a shipment value in excess of €500,000
- Cigarettes, cigars, tobacco products and electronic cigarettes with a shipment value in excess of €500,000
- Commemorative coins and medals

Business-to-Business (B2B): Individual items with values in excess of €1,000 or total shipments in excess of €10,000 are restricted for carriage

Business-to-Consumer (B2C & C2C): Items with an individual value or total shipment value in excess of €1,000 are restricted for carriage

- Dangerous/hazardous goods including but not limited to perfumes, aftershaves, aerosols, flammable substances, dry ice, biological substances, UN classified dangerous goods and any goods specified as such under International Air Transport Association regulations (“IATA”), the

Agreement on Dangerous Goods by Road (“ADR”) or International Maritime Dangerous Goods (“IMDG”) regulations

- Financial and monetary commodities – examples include but are not limited to activated SIM cards for mobile phones, blank or activated credit or cash dispenser cards, blank cheques, event tickets, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), traveller’s cheques, vouchers/tokens, unused stamps etc. Applicable to all shipments valued in excess of €500,000
- Jewellery and watches

Business-to-Business (B2B): Individual items with values in excess of €5,000 or total shipments in excess of €100,000 are restricted for carriage

Business-to-Consumer (B2C & C2C): Items with an individual value or total shipment value in excess of €5,000 are restricted for carriage

PAYING FOR YOUR SHIPMENT

You can pay for DHL Express services either with cash, a credit card or by bank transfer. You can open an account with DHL Express to pay via bank transfer; and all account customers receive invoices on a pre-agreed basis. For more details, please get in touch with a Customer Service Advisor at your local DHL Express office or go to [dhlexpress.nl](https://www.dhlexpress.nl).



SHIPPING TOOLS

SHIPPING TOOLS

Making shipping easier

DHL Express offers a choice of electronic solutions to suit even the most demanding requirements. We invest continually in market-leading technologies to help users to manage and monitor shipments, create shipping labels, get quotes, schedule courier pickups, and more. Our electronic solutions cover online and offline options, as well as integrated solutions. In addition, we provide industry-specific solutions tailored for the Life Sciences and Technology sectors.



mydhlexpress.dhl

MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. **MyDHL+** makes it incredibly easy to navigate the complexities of international shipping.




DHL Express

Mobile



The DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on [Android](#) or [iOS](#).

DHL EXPRESS COMMERCE



Take your website international with DHL Express Commerce.

Offer your customers all the benefits of DHL

Express at your checkout in real-time. Import, manage and ship their orders quickly and efficiently with no complicated development.

Add the power of DHL Express to your e-commerce business quickly and easily, giving you the competitive edge. DHL Express Commerce integrates with the biggest e-commerce platforms, including: Magento, Shopify, WooCommerce, Amazon and eBay.

Customer shipping integration

Using EDI and XML Services enables you to incorporate DHL's online shipping capabilities into your own website, warehouse or customer service application. This provides global shipment tracking while making it faster and easier to access information about transit times, rates and courier bookings.

Specific solutions

DHL offers additional capabilities for businesses requiring more specialized solutions – for example, its Medical Express and Collect & Return services.

ZONES AND RATES

Calculate the Price of
Your Shipment

Optional
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CALCULATE THE PRICE OF YOUR SHIPMENT



Determine which zone your destination is in (pages [18](#) - [21](#)) and whether yours is a document or non-document shipment.



Is your shipment international (page [5](#)) or domestic (page [6](#)) and how quickly do you want it to arrive?



Based on weight (page [11](#)), zone and speed, confirm your base price (pages [22](#) - [25](#) for exports and pages [26](#) - [29](#) for imports).



Add any optional services (page [8](#)) and check if any surcharges apply (page [9](#)).

Base price + Optional services + Surcharges = **Total price**

OPTIONAL SERVICES

[View explanation](#)

Optional services	Charging method	Charge
Dedicated Pickup	Per shipment	€ 0.45 per kg with minimum of € 20.00
Shipment Preparation	Per shipment	€ 20.00
Saturday Delivery	Per shipment	€ 30.00
Shipment Insurance	By shipment value	€ 10.00 or 1% of stated shipment value if higher
Extended Liability	Per shipment	€ 4.00
Direct Signature	Per shipment	€ 5.00
Printed Invoice	Per invoice	€ 5.00 per invoice
Residential Address	Per shipment	€ 3.00
GoGreen Climate Neutral	By shipment weight	€ 0.10 per kg with minimum of € 0.10
Change of Billing	Per invoice	€ 30.00
Neutral Delivery	Per shipment	€ 5.00
Duty Billing Services		
	Duty Tax Paid	% of fiscal charges
	Duty Tax Importer	2% of fiscal charges with minimum of € 18.00
	Duty Tax Receiver	2% of fiscal charges with minimum of € 14.50
		2% of fiscal charges with minimum of € 14.50

For a full list of optional services, please visit our website at mydhl.express.dhl.

ZONES AND RATES

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SURCHARGES

[View explanation](#)

Surcharges	Charging method	Charge
Fuel Surcharge	Per shipment	Percentage of transportation and additional charges, as per index; details here
Remote Area	By shipment weight	€ 0.45 per kg € 20.00 minimum per shipment
Additional Handling		
Overweight Piece	Per piece	€ 85.00
Oversize Piece	Per piece	€ 60.00
Non-Stackable Pallet	Per piece	€ 185.00
Dangerous Goods		
Full Dangerous Goods	Per shipment	€ 80.00
Lithium Batteries Section II (966, 969)	Per shipment	€ 5.00
Lithium Batteries Section I	Per shipment	€ 80.00
Excepted Quantities	Per shipment	€ 5.00
Limited Quantities	Per shipment	€ 20.00
Dry Ice (UN1845)	Per shipment	€ 10.00
Address Correction	Per shipment	€ 10.00
Data Entry	Per shipment	€ 10.00
Security Charges		
Elevated Risk	Per shipment	€ 20.00
Restricted Destination	Per shipment	€ 30.00
Exporter Validation	Per shipment	€ 30.00

CUSTOMS SERVICES

[View explanation](#)

Customs services	Charging method	Charge
Broker Notification	Per shipment	€ 76.00
Clearance Authorization	Per shipment	€ 38.00
Bonded Storage	Per shipment, per day after three calendar days	€ 5.00 per shipment and € 0.10 per kg (both per day after three calendar days)
Bonded Transit	Per shipment	€ 48.00
Multiline Entry	Rate per line, after five lines	€ 7.50

Please visit our website for a full list of [surcharges](#) and [customs services](#).

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Country/Territory	Zone	Time Definite Services				Day Definite Services	
		DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	DHL Economy Select	DHL Economy Select Import
		Afghanistan	11	✓			✓
Albania	7	✓			✓		
Algeria	11	✓			✓		
American Samoa	11	✓			✓		
Andorra	7	✓			✓		
Angola	11	✓			✓		
Anguilla	11	✓			✓		
Antigua	11	✓			✓		
Argentina	10	✓	✓		✓		
Armenia	11	✓			✓		
Aruba	9	✓			✓		
Australia	9	✓	✓		✓		
Austria	5	✓	✓	✓	✓	✓	✓
Azerbaijan	11	✓			✓		
Bahamas	11	✓			✓		
Bahrain	9	✓	✓	✓	✓		
Bangladesh	9	✓			✓		
Barbados	11	✓			✓		
Belarus	11	✓			✓		
Belgium	1	✓	✓	✓	✓	✓	✓
Belize	10	✓			✓		
Benin	11	✓			✓		
Bermuda	11	✓			✓		
Bhutan	11	✓			✓		
Bolivia	10	✓			✓		
Bonaire	9	✓			✓		
Bosnia and Herzegovina	7	✓			✓		
Botswana	11	✓			✓		
Brazil	10	✓	✓		✓		
Brunei	9	✓	✓		✓		
Bulgaria	6	✓	✓		✓	✓	✓
Burkina Faso	11	✓	✓		✓		
Burundi	11	✓			✓		
Cambodia	9	✓	✓		✓		
Cameroon	11	✓	✓		✓		
Canada	8	✓	✓	✓	✓		
Canary Islands, The	7	✓			✓		
Cape Verde	11	✓			✓		
Cayman Islands	11	✓			✓		
Central African Republic	11	✓			✓		
Chad	11	✓			✓		
Chile	10	✓			✓		
China, People's Republic	9	✓	✓		✓		
Colombia	10	✓	✓		✓		
Comoros	11	✓			✓		
Congo	11	✓	✓		✓		
Congo, Democratic Rep. of	11	✓	✓		✓		
Cook Islands	11	✓			✓		
Costa Rica	10	✓			✓		
Cote d'Ivoire	11	✓	✓	✓	✓		
Croatia	6	✓	✓		✓	✓	✓
Cuba	11	✓			✓		
Curacao	9	✓			✓		
Cyprus	6	✓	✓		✓		
Czech Republic, The	5	✓	✓	✓	✓	✓	✓
Denmark	5	✓	✓	✓	✓	✓	✓
Djibouti	11	✓			✓		
Dominica	11	✓			✓		
Dominican Republic	11	✓			✓		

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Table continues overleaf

For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at dct.dhl.com. Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

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Country/Territory	Zone	Time Definite Services				Day Definite Services	
		DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	DHL Economy Select	DHL Economy Select Import
Ecuador	10	✓	✓		✓		
Egypt	11	✓	✓	✓	✓		
El Salvador	10	✓			✓		
Eritrea	11	✓			✓		
Estonia	6	✓	✓		✓	✓	✓
Eswatini	11	✓			✓		
Ethiopia	11	✓			✓		
Falkland Islands	10	✓			✓		
Faroe Islands	11	✓					
Fiji	11	✓			✓		
Finland	6	✓	✓		✓	✓	✓
France	2	✓	✓	✓	✓	✓	✓
French Guyana	10	✓			✓		
Gabon	11	✓	✓		✓		
Gambia	11	✓			✓		
Georgia	11	✓			✓		
Germany	2	✓	✓	✓	✓	✓	✓
Ghana	11	✓	✓		✓		
Gibraltar	7	✓	✓		✓		
Greece	6	✓	✓		✓	✓	✓
Greenland	11	✓					
Grenada	11	✓			✓		
Guadeloupe	11	✓			✓		
Guam	11	✓			✓		
Guatemala	10	✓			✓		
Guernsey	7	✓	✓	✓	✓		
Guinea Republic	11	✓			✓		
Guinea-Bissau	11	✓			✓		
Guinea-Equatorial	11	✓			✓		
Guyana (British)	10	✓			✓		
Haiti	11	✓			✓		
Honduras	10	✓			✓		
Hong Kong	9	✓	✓	✓	✓		
Hungary	6	✓	✓		✓	✓	✓
Iceland	7	✓	✓		✓		
India	9	✓	✓		✓		
Indonesia	9	✓			✓		
Iran, Islamic Rep. of	11	✓	✓		✓		
Iraq	11	✓			✓		
Ireland, Rep. of	5	✓	✓	✓	✓	✓	✓
Israel	7	✓			✓		
Italy	4	✓	✓	✓	✓	✓	✓
Jamaica	11	✓			✓		
Japan	9	✓	✓		✓		
Jersey	7	✓	✓	✓	✓		
Jordan	10	✓	✓	✓	✓		
Kazakhstan	11	✓	✓		✓		
Kenya	11	✓	✓	✓	✓		
Kiribati	11	✓			✓		
Korea, D.P.R. of (North)	11	✓					
Korea, Rep. of (South)	9	✓	✓		✓		
Kosovo	7	✓			✓		
Kuwait	9	✓	✓	✓	✓		
Kyrgyzstan	11	✓			✓		
Lao P.D.R.	9	✓			✓		
Latvia	6	✓	✓		✓	✓	✓
Lebanon	10	✓	✓	✓	✓		
Lesotho	11	✓			✓		
Liberia	11	✓			✓		

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Country/Territory	Zone	Time Definite Services				Day Definite Services	
		DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	DHL Economy Select	DHL Economy Select Import
Libya	11	✓			✓		
Liechtenstein	7	✓			✓	✓	
Lithuania	6	✓	✓		✓	✓	✓
Luxembourg	1	✓	✓	✓	✓	✓	✓
Macau	9	✓	✓		✓		
Madagascar	11	✓	✓		✓		
Malawi	11	✓			✓		
Malaysia	9	✓	✓		✓		
Maldives	9	✓			✓		
Mali	11	✓			✓		
Malta	6	✓			✓		
Marshall Islands	11	✓			✓		
Martinique	11	✓			✓		
Mauritania	11	✓			✓		
Mauritius	11	✓			✓		
Mayotte	11	✓			✓		
Mexico	8	✓			✓		
Micronesia, Fed. States of	11	✓			✓		
Moldova, Rep. of	11	✓			✓		
Monaco	2	✓			✓	✓	✓
Mongolia	11	✓			✓		
Montenegro, Rep. of	7	✓			✓		
Montserrat	11	✓			✓		
Morocco	11	✓			✓		
Mozambique	11	✓	✓		✓		
Myanmar	9	✓	✓		✓		
Namibia	11	✓	✓		✓		
Nauru, Rep. of	11	✓			✓		
Nepal	9	✓	✓		✓		
Netherlands, The	DOM	✓	✓	✓	✓		
Nevis	11	✓			✓		
New Caledonia	11	✓			✓		
New Zealand	9	✓			✓		
Nicaragua	10	✓			✓		
Niger	11	✓			✓		
Nigeria	11	✓	✓		✓		
Niue	11	✓			✓		
North Macedonia	7	✓			✓		
Northern Mariana Islands	11	✓			✓		
Norway	7	✓	✓		✓	✓	✓
Oman	9	✓	✓	✓	✓		
Pakistan	9	✓			✓		
Palau	11	✓			✓		
Panama	10	✓			✓		
Papua New Guinea	9	✓			✓		
Paraguay	10	✓	✓		✓		
Peru	10	✓			✓		
Philippines, The	9	✓	✓	✓	✓		
Poland	5	✓	✓	✓	✓	✓	✓
Portugal	4	✓	✓		✓	✓	✓
Puerto Rico	11	✓			✓		
Qatar	10	✓	✓	✓	✓		
Reunion, Island of	11	✓			✓		
Romania	6	✓			✓	✓	✓
Russian Federation, The	9	✓			✓		
Rwanda	11	✓			✓		
Samoa	11	✓			✓		
San Marino	7	✓	✓		✓	✓	
Sao Tome & Principe	11	✓			✓		

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Country/Territory	Zone	Time Definite Services				Day Definite Services	
		DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	DHL Economy Select	DHL Economy Select Import
Saudi Arabia	10	✓	✓	✓	✓		
Senegal	11	✓	✓		✓		
Serbia, Rep. of	7	✓			✓		
Seychelles	11	✓			✓		
Sierra Leone	11	✓			✓		
Singapore	9	✓	✓	✓	✓		
Slovakia	6	✓	✓	✓	✓	✓	✓
Slovenia	6	✓			✓	✓	✓
Solomon Islands	11	✓			✓		
Somalia	11	✓			✓		
Somaliland, Rep. (N. Somalia)	11	✓			✓		
South Africa	10	✓	✓		✓		
South Sudan	11	✓			✓		
Spain	4	✓	✓	✓	✓	✓	✓
Sri Lanka	9	✓	✓		✓		
St. Barthelemy	11	✓			✓		
St. Eustatius	9	✓			✓		
St. Helena	11	✓			✓		
St. Kitts	11	✓			✓		
St. Lucia	11	✓			✓		
St. Maarten	9	✓			✓		
St. Vincent	11	✓			✓		
Sudan	11	✓			✓		
Suriname	10	✓			✓		
Sweden	5	✓	✓	✓	✓	✓	✓
Switzerland	7	✓	✓	✓	✓	✓	✓
Syria	7	✓			✓		
Tahiti	11	✓			✓		
Taiwan	9	✓	✓	✓	✓		
Tajikistan	11	✓			✓		
Tanzania	11	✓	✓		✓		
Thailand	9	✓	✓	✓	✓		
Timor-Leste	11	✓			✓		
Togo	11	✓			✓		
Tonga	11	✓			✓		
Trinidad and Tobago	11	✓			✓		
Tunisia	11	✓			✓		
Turkey	7	✓	✓	✓	✓		
Turkmenistan	11	✓			✓		
Turks and Caicos Islands	11	✓			✓		
Tuvalu	11	✓			✓		
Uganda	11	✓	✓		✓		
Ukraine	9	✓	✓		✓		
United Arab Emirates	9	✓	✓	✓	✓		
UK – Northern Ireland	2	✓	✓	✓	✓	✓	✓
UK – All other locations	3	✓	✓	✓	✓	✓	✓
United States of America	8	✓	✓	10:30	✓		
Uruguay	10	✓			✓		
Uzbekistan	11	✓			✓		
Vanuatu	11	✓			✓		
Vatican City	4	✓			✓		
Venezuela	10	✓			✓		
Vietnam	9	✓	✓		✓		
Virgin Islands (British)	11	✓			✓		
Virgin Islands (US)	11	✓			✓		
Yemen, Rep. of	11	✓			✓		
Zambia	11	✓	✓		✓		
Zimbabwe	11	✓	✓		✓		

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DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
Envelopes up to 0.3kg											
0.3	40.00	48.31	49.34	52.43	56.95	59.47	60.01	60.13	65.79	79.98	88.70
Documents only up to 2kg											
0.5	42.80	51.68	52.80	56.11	60.93	63.62	64.22	64.32	70.41	85.58	94.91
1	45.30	55.48	56.60	61.09	66.41	70.39	70.99	71.10	77.30	97.70	110.95
1.5	48.15	59.64	60.76	66.31	72.23	77.51	78.11	78.21	86.80	109.82	127.00
2	51.00	63.80	64.92	71.53	78.05	84.63	85.23	85.32	96.30	121.94	143.05
Documents from 2.5kg and non-documents from 0.5kg											
0.5	42.80	51.68	58.04	56.11	60.93	63.62	94.41	96.74	104.30	118.85	126.53
1	45.30	55.48	61.84	61.09	66.41	70.39	100.70	103.15	111.32	128.24	139.31
1.5	48.15	59.64	66.00	66.31	72.23	77.51	106.76	109.92	118.33	137.63	152.50
2	51.00	63.80	70.16	71.53	78.05	84.63	112.82	116.69	125.34	147.02	165.69
2.5	53.26	67.24	73.60	75.81	83.03	91.75	118.53	122.75	131.63	156.40	178.87
3	56.23	72.12	78.48	81.16	89.55	98.41	125.05	130.11	139.24	166.63	192.77
3.5	59.20	77.00	83.36	86.51	96.07	105.07	131.57	137.47	146.85	176.86	206.67
4	62.17	81.88	88.24	91.86	102.59	111.73	138.09	144.83	154.46	187.09	220.57
4.5	65.14	86.76	93.12	97.21	109.11	118.39	144.61	152.19	162.07	197.32	234.47
5	68.11	91.64	98.00	102.56	115.63	125.05	151.13	159.55	169.68	207.55	248.37
5.5	70.37	95.32	101.68	107.44	121.45	131.23	157.42	165.84	177.04	217.64	261.33
6	72.63	99.00	105.36	112.32	127.27	137.41	163.71	172.13	184.40	227.73	274.29
6.5	74.89	102.68	109.04	117.20	133.09	143.59	170.00	178.42	191.76	237.82	287.25
7	77.15	106.36	112.72	122.08	138.91	149.77	176.29	184.71	199.12	247.91	300.21
7.5	79.41	110.04	116.40	126.96	144.73	155.95	182.58	191.00	206.48	258.00	313.17
8	81.67	113.72	120.08	131.84	150.55	162.13	188.87	197.29	213.84	268.09	326.13
8.5	83.93	117.40	123.76	136.72	156.37	168.31	195.16	203.58	221.20	278.18	339.09
9	86.19	121.08	127.44	141.60	162.19	174.49	201.45	209.87	228.56	288.27	352.05
9.5	88.45	124.76	131.12	146.48	168.01	180.67	207.74	216.16	235.92	298.36	365.01
10	90.71	128.44	134.80	151.36	173.83	186.85	214.03	222.45	243.28	308.45	377.97
11	95.47	135.80	142.16	161.32	186.19	199.43	225.89	234.81	258.68	327.71	403.15
12	100.23	143.16	149.52	171.28	198.55	212.01	237.75	247.17	274.08	346.97	428.33
13	104.99	150.52	156.88	181.24	210.91	224.59	249.61	259.53	289.48	366.23	453.51
14	109.75	157.88	164.24	191.20	223.27	237.17	261.47	271.89	304.88	385.49	478.69
15	114.51	165.24	171.60	201.16	235.63	249.75	273.33	284.25	320.28	404.75	503.87
16	119.27	172.60	178.96	211.12	247.99	262.33	285.19	296.61	335.68	424.01	529.05
17	124.03	179.96	186.32	221.08	260.35	274.91	297.05	308.97	351.08	443.27	554.23
18	128.79	187.32	193.68	231.04	272.71	287.49	308.91	321.33	366.48	462.53	579.41

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DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
19	133.55	194.68	201.04	241.00	285.07	300.07	320.77	333.69	381.88	481.79	604.59
20	138.31	202.04	208.40	250.96	297.43	312.65	332.63	346.05	397.28	501.05	629.77
21	143.41	210.12	216.72	261.18	310.01	325.69	345.67	359.37	412.68	521.97	654.01
22	148.51	218.20	225.04	271.40	322.59	338.73	358.71	372.69	428.08	542.89	678.25
23	153.61	226.28	233.36	281.62	335.17	351.77	371.75	386.01	443.48	563.81	702.49
24	158.71	234.36	241.68	291.84	347.75	364.81	384.79	399.33	458.88	584.73	726.73
25	163.81	242.44	250.00	302.06	360.33	377.85	397.83	412.65	474.28	605.65	750.97
26	168.91	250.52	258.32	312.28	372.91	390.89	410.87	425.97	489.68	626.57	775.21
27	174.01	258.60	266.64	322.50	385.49	403.93	423.91	439.29	505.08	647.49	799.45
28	179.11	266.68	274.96	332.72	398.07	416.97	436.95	452.61	520.48	668.41	823.69
29	184.21	274.76	283.28	342.94	410.65	430.01	449.99	465.93	535.88	689.33	847.93
30	189.31	282.84	291.60	353.16	423.23	443.05	463.03	479.25	551.28	710.25	872.17
40	244.01	367.14	378.60	456.86	545.93	575.35	596.03	617.15	743.88	913.85	1,103.27
50	298.71	451.44	465.60	560.56	668.63	707.65	729.03	755.05	936.48	1,117.45	1,334.37
60	353.41	535.74	552.60	664.26	791.33	839.95	862.03	892.95	1,129.08	1,321.05	1,565.47
70	408.11	620.04	639.60	767.96	914.03	972.25	995.03	1,030.85	1,321.68	1,524.65	1,796.57
For each additional 0.5kg											
Above 10	2.38	3.68	3.68	4.98	6.18	6.29	5.93	6.18	7.70	9.63	12.59
Above 20	2.55	4.04	4.16	5.11	6.29	6.52	6.52	6.66	7.70	10.46	12.12
For each additional 1kg											
30.1 - 70.0	5.47	8.43	8.70	10.37	12.27	13.23	13.30	13.79	19.26	20.36	23.11
70.1 - 300.0	6.30	9.75	10.01	11.96	14.16	15.26	15.39	15.91	22.15	23.41	26.57
300.1 - 1,000*	6.30	9.75	10.01	11.96	14.16	15.26	15.39	15.91	22.15	23.41	26.57

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DHL Express 9:00 (10:30 to the USA) – Guaranteed delivery before 9:00 on the next possible working day to over 38 countries worldwide. Add € 25.00 to the DHL Express Worldwide prices.

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ZONES AND RATES

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DHL ECONOMY SELECT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Documents and non-documents from 1kg							
1	41.28	48.59	57.15	55.22	60.02	64.02	91.46
2	45.79	55.00	64.87	64.25	70.08	76.37	101.96
3	50.94	62.49	73.25	73.51	81.40	87.91	113.28
4	56.09	69.98	81.63	82.77	92.72	99.45	124.60
5	61.24	77.47	90.01	92.03	104.04	110.99	135.92
6	64.26	82.04	95.56	98.54	111.70	120.47	145.35
7	67.28	86.61	101.11	105.05	119.36	129.95	154.78
8	70.30	91.18	106.66	111.56	127.02	139.43	164.21
9	73.32	95.75	112.21	118.07	134.68	148.91	173.64
10	76.34	100.32	117.76	124.58	142.34	158.39	183.07
11	77.83	102.84	120.84	128.23	147.49	163.08	186.85
12	79.32	105.36	123.92	131.88	152.64	167.77	190.63
13	80.81	107.88	127.00	135.53	157.79	172.46	194.41
14	82.30	110.40	130.08	139.18	162.94	177.15	198.19
15	83.79	112.92	133.16	142.83	168.09	181.84	201.97
16	85.28	115.44	136.24	146.48	173.24	186.53	205.75
17	86.77	117.96	139.32	150.13	178.39	191.22	209.53
18	88.26	120.48	142.40	153.78	183.54	195.91	213.31
19	89.75	123.00	145.48	157.43	188.69	200.60	217.09
20	91.24	125.52	148.56	161.08	193.84	205.29	220.87
21	94.21	129.40	153.73	167.02	201.16	212.84	228.42
22	97.18	133.28	158.90	172.96	208.48	220.39	235.97
23	100.15	137.16	164.07	178.90	215.80	227.94	243.52
24	103.12	141.04	169.24	184.84	223.12	235.49	251.07
25	106.09	144.92	174.41	190.78	230.44	243.04	258.62
26	109.06	148.80	179.58	196.72	237.76	250.59	266.17
27	112.03	152.68	184.75	202.66	245.08	258.14	273.72
28	115.00	156.56	189.92	208.60	252.40	265.69	281.27
29	117.97	160.44	195.09	214.54	259.72	273.24	288.82
30	120.94	164.32	200.26	220.48	267.04	280.79	296.37

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DHL ECONOMY SELECT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
40	154.04	215.82	258.36	279.88	331.14	352.89	368.47
50	187.14	267.32	316.46	339.28	395.24	424.99	440.57
60	220.24	318.82	374.56	398.68	459.34	497.09	512.67
70	253.34	370.32	432.66	458.08	523.44	569.19	584.77
80	285.36	419.48	489.02	516.38	586.32	635.51	652.23
90	317.38	468.64	545.38	574.68	649.20	701.83	719.69
100	349.40	517.80	601.74	632.98	712.08	768.15	787.15
For each additional 1kg							
Above 30	3.31	5.15	5.81	5.94	6.41	7.21	7.21
For each additional 5kg							
Above 70	16.01	24.58	28.18	29.15	31.44	33.16	33.73
Above 300*	16.01	24.58	28.18	29.15	31.44	33.16	33.73

Weights are rounded up to the nearest 1kg for shipments up to 70kg, and to the nearest 5kg thereafter.

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DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
Documents only up to 2kg											
0.5	42.80	51.68	52.80	56.11	60.93	63.62	64.22	64.32	70.41	85.58	94.91
1	45.30	55.48	56.60	61.09	66.41	70.39	70.99	71.10	77.30	97.70	110.95
1.5	48.15	59.64	60.76	66.31	72.23	77.51	78.11	78.21	86.80	109.82	127.00
2	51.00	63.80	64.92	71.53	78.05	84.63	85.23	85.32	96.30	121.94	143.05
Documents from 2.5kg and non-documents from 0.5kg											
0.5	42.80	51.68	58.04	56.11	60.93	63.62	94.41	96.74	104.30	118.85	126.53
1	45.30	55.48	61.84	61.09	66.41	70.39	100.70	103.15	111.32	128.24	139.31
1.5	48.15	59.64	66.00	66.31	72.23	77.51	106.76	109.92	118.33	137.63	152.50
2	51.00	63.80	70.16	71.53	78.05	84.63	112.82	116.69	125.34	147.02	165.69
2.5	53.26	67.24	73.60	75.81	83.03	91.75	118.53	122.75	131.63	156.40	178.87
3	56.23	72.12	78.48	81.16	89.55	98.41	125.05	130.11	139.24	166.63	192.77
3.5	59.20	77.00	83.36	86.51	96.07	105.07	131.57	137.47	146.85	176.86	206.67
4	62.17	81.88	88.24	91.86	102.59	111.73	138.09	144.83	154.46	187.09	220.57
4.5	65.14	86.76	93.12	97.21	109.11	118.39	144.61	152.19	162.07	197.32	234.47
5	68.11	91.64	98.00	102.56	115.63	125.05	151.13	159.55	169.68	207.55	248.37
5.5	70.37	95.32	101.68	107.44	121.45	131.23	157.42	165.84	177.04	217.64	261.33
6	72.63	99.00	105.36	112.32	127.27	137.41	163.71	172.13	184.40	227.73	274.29
6.5	74.89	102.68	109.04	117.20	133.09	143.59	170.00	178.42	191.76	237.82	287.25
7	77.15	106.36	112.72	122.08	138.91	149.77	176.29	184.71	199.12	247.91	300.21
7.5	79.41	110.04	116.40	126.96	144.73	155.95	182.58	191.00	206.48	258.00	313.17
8	81.67	113.72	120.08	131.84	150.55	162.13	188.87	197.29	213.84	268.09	326.13
8.5	83.93	117.40	123.76	136.72	156.37	168.31	195.16	203.58	221.20	278.18	339.09
9	86.19	121.08	127.44	141.60	162.19	174.49	201.45	209.87	228.56	288.27	352.05
9.5	88.45	124.76	131.12	146.48	168.01	180.67	207.74	216.16	235.92	298.36	365.01
10	90.71	128.44	134.80	151.36	173.83	186.85	214.03	222.45	243.28	308.45	377.97
11	95.47	135.80	142.16	161.32	186.19	199.43	225.89	234.81	258.68	327.71	403.15
12	100.23	143.16	149.52	171.28	198.55	212.01	237.75	247.17	274.08	346.97	428.33
13	104.99	150.52	156.88	181.24	210.91	224.59	249.61	259.53	289.48	366.23	453.51
14	109.75	157.88	164.24	191.20	223.27	237.17	261.47	271.89	304.88	385.49	478.69
15	114.51	165.24	171.60	201.16	235.63	249.75	273.33	284.25	320.28	404.75	503.87
16	119.27	172.60	178.96	211.12	247.99	262.33	285.19	296.61	335.68	424.01	529.05
17	124.03	179.96	186.32	221.08	260.35	274.91	297.05	308.97	351.08	443.27	554.23
18	128.79	187.32	193.68	231.04	272.71	287.49	308.91	321.33	366.48	462.53	579.41

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DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11
19	133.55	194.68	201.04	241.00	285.07	300.07	320.77	333.69	381.88	481.79	604.59
20	138.31	202.04	208.40	250.96	297.43	312.65	332.63	346.05	397.28	501.05	629.77
21	143.41	210.12	216.72	261.18	310.01	325.69	345.67	359.37	412.68	521.97	654.01
22	148.51	218.20	225.04	271.40	322.59	338.73	358.71	372.69	428.08	542.89	678.25
23	153.61	226.28	233.36	281.62	335.17	351.77	371.75	386.01	443.48	563.81	702.49
24	158.71	234.36	241.68	291.84	347.75	364.81	384.79	399.33	458.88	584.73	726.73
25	163.81	242.44	250.00	302.06	360.33	377.85	397.83	412.65	474.28	605.65	750.97
26	168.91	250.52	258.32	312.28	372.91	390.89	410.87	425.97	489.68	626.57	775.21
27	174.01	258.60	266.64	322.50	385.49	403.93	423.91	439.29	505.08	647.49	799.45
28	179.11	266.68	274.96	332.72	398.07	416.97	436.95	452.61	520.48	668.41	823.69
29	184.21	274.76	283.28	342.94	410.65	430.01	449.99	465.93	535.88	689.33	847.93
30	189.31	282.84	291.60	353.16	423.23	443.05	463.03	479.25	551.28	710.25	872.17
40	244.01	367.14	378.60	456.86	545.93	575.35	596.03	617.15	743.88	913.85	1,103.27
50	298.71	451.44	465.60	560.56	668.63	707.65	729.03	755.05	936.48	1,117.45	1,334.37
60	353.41	535.74	552.60	664.26	791.33	839.95	862.03	892.95	1,129.08	1,321.05	1,565.47
70	408.11	620.04	639.60	767.96	914.03	972.25	995.03	1,030.85	1,321.68	1,524.65	1,796.57
For each additional 0.5kg											
Above 10	2.38	3.68	3.68	4.98	6.18	6.29	5.93	6.18	7.70	9.63	12.59
Above 20	2.55	4.04	4.16	5.11	6.29	6.52	6.52	6.66	7.70	10.46	12.12
For each additional 1kg											
30.1 - 70.0	5.47	8.43	8.70	10.37	12.27	13.23	13.30	13.79	19.26	20.36	23.11
70.1 - 300.0	6.30	9.75	10.01	11.96	14.16	15.26	15.39	15.91	22.15	23.41	26.57
300.1 - 1,000*	6.30	9.75	10.01	11.96	14.16	15.26	15.39	15.91	22.15	23.41	26.57

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DHL ECONOMY SELECT IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Documents and non-documents from 1kg							
1	41.28	48.59	57.15	55.22	60.02	64.02	91.46
2	45.79	55.00	64.87	64.25	70.08	76.37	101.96
3	50.94	62.49	73.25	73.51	81.40	87.91	113.28
4	56.09	69.98	81.63	82.77	92.72	99.45	124.60
5	61.24	77.47	90.01	92.03	104.04	110.99	135.92
6	64.26	82.04	95.56	98.54	111.70	120.47	145.35
7	67.28	86.61	101.11	105.05	119.36	129.95	154.78
8	70.30	91.18	106.66	111.56	127.02	139.43	164.21
9	73.32	95.75	112.21	118.07	134.68	148.91	173.64
10	76.34	100.32	117.76	124.58	142.34	158.39	183.07
11	77.83	102.84	120.84	128.23	147.49	163.08	186.85
12	79.32	105.36	123.92	131.88	152.64	167.77	190.63
13	80.81	107.88	127.00	135.53	157.79	172.46	194.41
14	82.30	110.40	130.08	139.18	162.94	177.15	198.19
15	83.79	112.92	133.16	142.83	168.09	181.84	201.97
16	85.28	115.44	136.24	146.48	173.24	186.53	205.75
17	86.77	117.96	139.32	150.13	178.39	191.22	209.53
18	88.26	120.48	142.40	153.78	183.54	195.91	213.31
19	89.75	123.00	145.48	157.43	188.69	200.60	217.09
20	91.24	125.52	148.56	161.08	193.84	205.29	220.87
21	94.21	129.40	153.73	167.02	201.16	212.84	228.42
22	97.18	133.28	158.90	172.96	208.48	220.39	235.97
23	100.15	137.16	164.07	178.90	215.80	227.94	243.52
24	103.12	141.04	169.24	184.84	223.12	235.49	251.07
25	106.09	144.92	174.41	190.78	230.44	243.04	258.62
26	109.06	148.80	179.58	196.72	237.76	250.59	266.17
27	112.03	152.68	184.75	202.66	245.08	258.14	273.72
28	115.00	156.56	189.92	208.60	252.40	265.69	281.27
29	117.97	160.44	195.09	214.54	259.72	273.24	288.82
30	120.94	164.32	200.26	220.48	267.04	280.79	296.37

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Import rates by zone and product

DHL ECONOMY SELECT IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
40	154.04	215.82	258.36	279.88	331.14	352.89	368.47
50	187.14	267.32	316.46	339.28	395.24	424.99	440.57
60	220.24	318.82	374.56	398.68	459.34	497.09	512.67
70	253.34	370.32	432.66	458.08	523.44	569.19	584.77
80	285.36	419.48	489.02	516.38	586.32	635.51	652.23
90	317.38	468.64	545.38	574.68	649.20	701.83	719.69
100	349.40	517.80	601.74	632.98	712.08	768.15	787.15
For each additional 1kg							
Above 30	3.31	5.15	5.81	5.94	6.41	7.21	7.21
For each additional 5kg							
Above 70	16.01	24.58	28.18	29.15	31.44	33.16	33.73
Above 300*	16.01	24.58	28.18	29.15	31.44	33.16	33.73

Weights are rounded up to the nearest 1kg for shipments up to 70kg, and to the nearest 5kg thereafter.

Rates are in Euro and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges. Terms and conditions apply – see mydhl.express.dhl for details.

*DHL Express does not accept shipments exceeding 1,000kg, or containing pieces exceeding 300kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on mydhl.express.dhl. These network restrictions are subject to change with 30 days' notice.

In the event any country leaves the European Union, DHL reserves the right to change rates or zones with 30 days' notice.



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Valid: 1st January 2022

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