

DHL EXPRESS

WEIGHT & DIMENSIONS

For every service that DHL Express offers, there are specific weight and dimensional limits that apply globally. The tables below help you navigate and compare these standards. Note that not all services listed are available in all countries.

EXPRESS SERVICES Time Definite	DHL EXPRESS WORLDWIDE ¹	DHL EXPRESS 12:00	DHL EXPRESS 9:00 (10:30 to the US)
Packages			
Maximum piece weight	70 kg	70 kg	30 kg
Maximum piece dimensions (L x W x H)	120 x 80 x 80 cm	120 x 80 x 80 cm	120 x 80 x 80 cm
Maximum pieces per shipment		10	10
Maximum total shipment weight	3,000 kg	300 kg	300 kg
Volumetric calculation factor	200 kg/m ³ 1/5000 m ³	200 kg/m ³ 1/5000 m ³	200 kg/m ³ 1/5000 m ³
Pallets			
Maximum pallet weight	1,000 kg	Pallets not accepted	Pallets not accepted
Maximum pallet piece dimensions (L x W x H)	300 x 200 x 160 cm	Pallets not accepted	Pallets not accepted
Maximum number of pallets	10	Pallets not accepted	Pallets not accepted

EXPRESS SERVICES Time Definite	DHL EXPRESS EASY	EXPRESS ENVELOPE
Packages		
Maximum piece weight	25 kg	0,3 kg
Maximum piece dimensions (L x W x H)	DHL Box 1-8	Express Envelope
Maximum pieces per shipment	1	1
Maximum total shipment weight	25 kg	0,3 kg
Volumetric calculation factor	200 kg/m ³ 1/5000 m ³	200 kg/m ³ 1/5000 m ³
Pallets		
Maximum pallet weight	Pallets not accepted	Pallets not accepted
Maximum pallet piece dimensions (L x W x H)	Pallets not accepted	Pallets not accepted
Maximum number of pallets	Pallets not accepted	Pallets not accepted

¹ Individual pieces weighing more than 70 kg must be either packed in a fork-movable crate or securely loaded on to a pallet and stackable. DHL Express does not accept shipments exceeding 3,000kg, or containing pieces exceeding 1,000kg or 300cm in length. All shipments and pieces must meet DHL packing standards: refer to the Packing Guides on mydhl.express.dhl

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ECONOMY SERVICES Day Definite	DHL ECONOMY SELECT²	DHL GLOBALMAIL
Packages		
Maximum piece weight	70 kg	2 kg per mail item
Maximum piece dimensions (L x W x H)	120 x 80 x 80 cm	90 x 90 x 90 cm
Maximum pieces per shipment		
Maximum total shipment weight	1,000 kg	20 kg
Volumetric calculation factor	200 kg/m ³ 1/5000 m ³	200 kg/m ³ 1/5000 m ³
Pallets		
Maximum pallet weight	1,000 kg	Pallets not accepted
Maximum pallet piece dimensions (L x W x H)	300 x 200 x 180 cm	Pallets not accepted
Maximum number of pallets	10	Pallets not accepted

² Individual pieces weighing more than 70 kg must be either packed in a fork-movable crate or securely loaded on to a pallet and stackable. DHL Express does not accept shipments exceeding 1,000kg, or containing pieces exceeding 1,000kg or 300cm in length. All shipments and pieces must meet DHL packing standards: refer to the Packing Guides on mydhl.express.dhl

SPECIAL SERVICES Same Day	DHL JETLINE	DHL SPRINTLINE	DHL SAME DAY SOLUTIONS
Packages			
Maximum piece weight	No limit	No limit	30 kg
Maximum piece dimensions (L x W x H)	No limit	No limit	120 x 80 x 80 cm
Maximum pieces per shipment	1	1	10
Maximum total shipment weight	No limit	No limit	300 kg
Volumetric calculation factor	200 kg/m ³ 1/5000 m ³	200 kg/m ³ 1/5000 m ³	200 kg/m ³ 1/5000 m ³
Pallets			
Maximum pallet weight	1,000 kg	1,000 kg	On request
Maximum pallet piece dimensions (L x W x H)	Cargo aircraft: 300 x 200 x 160 cm	Vehicle: 300 x 200 x 180 cm	On request
Maximum number of pallets	No limit	No limit	On request

Additional surcharges apply to any piece, including a pallet that exceeds a scale or volumetric weight of 70kg or with a single dimension in excess of 120 cm.

A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment. These network restrictions are subject to change with 30 days notice.

DHL Express – Excellence. Simply Delivered.

